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ABSTRACT

A system and method is disclosed for facilitating the reporting of information regarding a computer software product by way of a dynamically-configurable general report client. The general report client is used along with a set of report user interface definition files that is specific to each software product for which a report can be prepared. A set of report user interface definition files customizes the report user interface for reporting information relating to the software product with which it is associated. The invention provides for dynamic configurability in that, by entering certain values by way of the report user interface, the user may cause the client to load additional report user interface definition files and present additional user interface child screens accordingly. The invention provides methods by which software developers, software providers and others obtain user feedback for such purposes as beta-testing and debugging.